

Standard 9 – Element 9.9-1

Evidence Submission

Physical Health Services

Policies and Procedures for Physical Health Services

The Physical Health Services Policy and Procedure underscores our commitment to the holistic well-being of our students, recognizing that physical health is integral to their overall success and ability to thrive in a demanding medical education environment. This policy details the range of healthcare services available to students, including on campus and off campus resources. By providing comprehensive physical health support, we aim to foster a healthy, resilient student body that is well-prepared to meet the challenges of medical training and future practice.

On Campus Resources

D'Youville University's Health Professions HUB offers community access to an interprofessional primary care clinic and lab, a full-service pharmacy, a dietitian, chiropractic, occupational and physical therapy. Students are encouraged to utilize these services in accordance with their health insurance policies. A shuttle bus will run between the main campus and 285 Delaware Ave, providing free and convenient transportation throughout the day between campus facilities, encouraging access and utilization of health resources.

- **D'Youville University Health Professions Hub**
301 Connecticut Street, Buffalo NY, 14213
<https://www.dyu.edu/about/leadership/recent-initiatives/health-professions-hub>

Off Campus Resources

Students who do not select the Health Professions HUB as their primary care provider are directed to one of several local urgent care facilities near the University including:

- **Western New York Immediate Care**

Located at:

2228 Delaware Avenue, Buffalo New York, 14216

716-874-2273

- **WellNow Urgent Care**

Located at:

1597 Elmwood Avenue, Buffalo, New York 14207

716-647-4968

For Students Offsite at Clinical Rotations

DYU-COM will maintain a list of emergent/urgent care facilities in each city (outside of Buffalo) where a student clinical rotation takes place. Accessible to all students on SharePoint and referenced at all new-student orientation sessions, this list will minimally include the following information:

- **Location Name**
- **Location Address**
- **Phone Number**
- **Hours of Operation**
- **Web Address**

A complete review of the physical health services information for students on clinical rotations will take place each semester to ensure the information provided to students will include the most up-to-date healthcare information available.

Responsible Unit: Student Services

Last Review Date: October 2026

Next Review Date: June 2027