

DYU

DYOUVILLE UNIVERSITY

**Medical
Emergency
Procedures**

2023-2024

MEDICAL EMERGENCIES FOR FACULTY, STAFF, STUDENTS & ADMINISTRATION

CALL 911

In the event of a serious or life threatening condition such as:

- Abdominal Pain
- Alcohol overdose
- Allergic Reaction
- Anaphylactic reaction
- Poisonous Animal Bite
- ANY syncope/ "passing out" w/ or without injury
- Back Pain
- Body weakness
- Burns
- Cardiac/Respiratory Arrest
- Chest pain
- Chest Pain
- Choking
- Diabetic incident
- Difficulty Breathing
- Drowning
- Electrocutation
- Eye injury
- Fall with injury
- Head, neck or back injury
- Heart Problem
- Hemorrhage/Bleeding
- Maternity complication
- Not breathing
- Overdose/Suspected drug overdose
- Profuse bleeding
- Psychological/
- Seizure
- Serious fall
- Severe Headache
- Shooting & stabbings
- Shortness of breath
- Slurred speech
- Stroke
- Stuporous state
- Trauma
- Unconsciousness

**Conditions above taken from WNY ADI (Ambulance Dispatch and Inspection). ADI is operated by Erie County Emergency Services. Try and check for any medical alert bracelet, necklace or card*

1. **Call 911.** Tell the operator your name, location, and describe the injured or ill person.
2. **Call Campus Safety Emergency Line (716-829-7777)** so they can assist with directing and escorting EMS to the correct location.
3. **IF THE INJURED PERSON IS UNDER 18 THE PARENT/GUARDIAN MUST BE NOTIFIED IMMEDIATELY- *STUDENT AFFAIRS WILL HANDLE THIS PART (see below).**
4. Call Department of Student Affairs at 716-829-7812 to notify and request assistance in notifying emergency contact for student. For after-hours contacting, Campus Safety will assist in contacting the proper Student Affairs contact on-call. A written report of the incident must be filed Campus Safety within 24 hours. Campus Safety or Student Affairs will do follow-up reports on the incident. Remember: CALL 911 FIRST if you feel the injured/ill person is in a serious or life threatening situation. It is always better to be safe than sorry.

Emergency Medical Response Plan:

1. **Call 911**
2. Call Campus Safety Emergency (716-829- 7777). Note that Automatic External Defibrillator(AED) machines are installed in every building. Campus Safety will respond right away in addition to working with any EMS responders as they arrive.
3. **2021 AED Locations:**
 - 1) "222" Student Apartments 1st Floor Lobby, 2) ALT Health Science 1st Floor Elevator Lobby, 3) Campus Safety Patrol Car, 4) College Center (CC) 1st Floor West-wing Office Hallway, 4) D'Youville Academic Center (DAC) 1st Floor Lobby, 5) Koessler Administration Building (KAB) 1st Floor Elevator Lobby area, 6) Montante Library (LIB) Entrance Lobby, 7) Madonna Hall, 2nd Floor Hallway, 8) Marguerite Hall (MGT) Entrance Lobby, 9) School of art, Science & Education (SASE) 1st Floor Elevator Lobby area, 10) Chiro Dept. 4th Floor Bauer, Clinical Hallway, 11) Athletics Mobile 1 (mobile), 12) Athletics Mobile 2 (mobile), 13) CC/Gym near team locker rooms, 14) CC/Fitness Ctr LL CC, Ath/Dobson Field, in Field Director Office.

PSYCHOLOGICAL EMERGENCIES INVOLVING AN EMPLOYEE OR STUDENT

1. If you feel someone's life is in danger, **call Crisis Services 716-834-3131 or 911**
2. Then contact the D'Youville **Personal Counseling Center immediately at 716-829-7815** for additional assistance.
3. Then **Call Campus Safety Emergency line:716-829-7777.**
4. Some more sever psychological incidents (i.e panic attacks) should be classified as actual emergencies and do require 911. Do not dismiss or try to self- treat. Always consider 911 response if unsure or unable to reach counseling. Conditions may worsen.
5. Counseling Center or Campus Safety will contact Student Affairs for reporting the situation through Administration.

Emergency Medical Response Assistance

Rendering Assistance:

Any employee that is trained in CPR and Automatic External Defibrillator (AED) can provide immediate emergency care until EMS arrives

Designated Emergency Medical Responders:

Campus Safety , staffed 24/7 is the designated on-campus Emergency Responders. Campus Safety Officers are trained in the use of CPR/AED.

IMPORTANT EMERGENCY NUMBERS:

- **EMS/Emergency: 911**
- **Campus Safety Emergency Line:716-829-7777**
 - Personal Counseling: 716-829-7815
 - Chief of Student Affairs: 716-829-7812
 - CRISIS SERVICES: 716-834-3131

EMERGENCY INFORMATION

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SEXUAL ASSAULT RESPONSE POLICY IN THE EVENT OF A SEXUAL ASSAULT ON CAMPUS:

MUSTS TO REMEMBER:

If a student comes to you with a report of any sexual misconduct/assault, you must state the following:

"You have the right to make a report to campus Security authority, local law enforcement, and/or State police or choose not to report; to report the incident to D'Youville College authorities; to be protected by the college from retaliation for reporting the incident; and to receive assistance and resources from the college."

1. Seek medical care for the victim
 - The victim will need medical treatment as soon as possible even if no physical injuries are evident, for the following reasons:
 - Shock following an attack may make the victim unaware that injuries have occurred
 - To test for and prevent sexually transmitted disease and possible pregnancy.
 - To collect medical evidence for possible prosecution. The evidence can only be collected for a short time following an attack.
 - The victim should NOT shower, wash, change clothes or touch any evidence of a struggle.
 - The hospital will contact Crisis Services at 834-3131 for support information through the Advocate Program.
2. Call Campus Safety (716-829-7777) for immediate assistance. If requested by the victim, or if necessary due to an existing threat to the campus, Campus Safety will call local Law Enforcement.
3. Call D'Youville's designated Title IX Coordinator, Benjamin Grant as soon as possible. (716-829-7812)
4. Stay with the victim. Have a friend accompany the victim to the hospital and bring a change of clothes if possible, as police may retain the clothing as evidence. Security will contact, as well as, direct any outside assistance agency needed.
5. Title IX will refer the victim to Personal Counseling Center for supportive follow-up.

IMPORTANT PHONE NUMBERS FOR SEXUAL ASSAULT VICTIMS

- NY State Sexual Assault Victim's Unit: See Info below under "Enough is Enough"
 - Buffalo Police/Sexual Offense Squad: 911
 - Crisis Services: 716-834-3131
 - Buffalo General Hospital Emergency: 716-859-7100
 - Erie County Medical Center Emergency: 716-898-3458
- Victim Assistance Witness Program: 716-858-4640

IMPORTANT NOTE

Sexual assault victims should go to the hospital for treatment and examination even if they choose not to report the crime to the police.

NY STATE "ENOUGH IS ENOUGH"

New, Uniform Sexual Assault Policy to Protect New York's College Students

FOR IMMEDIATE HELP

To report a sexual assault on a New York college campus to the State Police, call the dedicated 24-hour hotline at **1-844-845-7269**. In an emergency, call 911. For confidential support resources, call the New York State Domestic and Sexual Violence Hotline at **1-800-942-6906**.

NON-EMERGENCY INFORMATION SPECIAL CONSIDERATIONS

1. If someone is injured or ill and you feel it is not life threatening, the injured person may seek medical care through physician or an emergency room. However (for liability purposes), calling 911 for a basic EMS evaluation is HIGHLY advised. **D'YOUVILLE EMPLOYEES ARE ADVISED TO NOT TRANSPORT ANYONE IN THEIR CAR.** If the (adult age) ill refuses medical advice and signs a 'Against Medical Advice (AMA) with EMS you may assist with contacting a family member or taxi for transport.
2. Psychological problems such as depression or acting out behaviors should be referred to the Director of the Personal Counseling Center, at 829-7815. Filing a report with the C.A.R.E. team will also be necessary. *Note- some more severe psychological incidents (i.e panic attacks) should be classified as actual emergencies and require 911. Do not dismiss or try to self-treat. Always consider 911 response if unsure or unable to reach counseling. Conditions may worsen.
3. Drug or alcohol related incidents: assistance and referral should be sought through the Personal Counseling Center, 829-7819 and/or Campus Safety 716-829-7550.
4. If the situation involves a RESIDENT student that has been sent to the hospital, notify the Director of Student Engagement & Housing at 716-829-7812
5. *If the person injured or ill is a MINOR (under 18 years of age) he/she can only obtain care without parental consent if the injury or illness is life threatening. The hospital will need to obtain parental consent to treat.
6. An accident report MUST be filled immediately with the HR Dept and Campus Safety for any job related injury/accident.

Campus Sexual Assault Victim's Bill of Rights

<https://www.dyc.edu/disclosures/docs/campus-sexual-assault-victim-bill-of-rights.pdf>

IMPORTANT RESOURCES

Whether or not an Impacted Party chooses to make an official report of Prohibited Conduct, they are urged to seek appropriate help. There are numerous resources for those impacted by sexual misconduct. Specific resources, either on or off campus, for safety and law enforcement, medical treatment, legal evidence collection, and obtaining information, support and counseling are listed below. Each resource can assist a person to access the full range of services available:

D'Youville Campus Safety and Law Enforcement

- For Emergency Campus Safety and Law Enforcement services, call 911 or seek a Red (interior) campus emergency phone or Blue light (exterior) Callbox on campus.
- Buffalo Police Department: 716.851.4444
- Buffalo Police Sex Offense Squad: 716.851.4494
- D'Youville Campus Safety: 716.829.7550
- Erie County Sheriff/Department of Family Offenses: 716.858.6102
- Erie County District Attorney/CARR Unit: 716.858.2525

Medical Treatment

- For life-threatening conditions and other emergency medical services, call 911 or seek a Red (interior) or Blue (exterior) Emergency Phone on campus. Individuals may also go to the nearest hospital emergency department.
- Erie County Medical Center: 716.898.3000
- Buffalo General Hospital: 716.859.5600
- Crisis Services: 716.834.3131

On-Campus Resources

- Danielle Nesselbush, Title IX Coordinator: 716.829.7812
- D'Youville Student Support Center: 716.829.7815

CONFIDENTIAL RESOURCES:

Personal Counseling: 829-7815; Campus Ministry: 716-829-7672;

CRISIS SERVICES: 834-3131