

Financial Aid Counseling

Mandatory Entry and Exit Consultations

Before being awarded a federal student loan, students must have an entrance counseling session with a financial aid counselor. At this session, eligibility amounts would be reviewed along with obligations for repayment. This is only required if federal student loans are received as part of a financial aid package, but this would be expected to be true for most students. Typically, this session would occur before or near the start of a student's first year of their program. It is not required to be repeated if the student receives the same type of loans in subsequent years, but an additional session is required if a different type of loan is received.

Upon graduation, leaving school, or dropping below full-time enrollment, students with federal student loans are required to have an exit counseling session. The exit counseling session is performed online on a website maintained by the Department of Education, available at: [\(Exit Counseling | Federal Student Aid\)](#)

Proactive Financial Aid Outreach Meetings

Early in each academic semester, financial aid counselors will seek to schedule a financial aid counseling session with any student who has not accepted or received disbursement of all or a portion of their financial aid package. During the session, a financial aid counselor will assist the student with completing any necessary forms or meeting outstanding requirements.

Year-Round Counseling and Educational Opportunities

Other miscellaneous financial aid counseling is available by appointment year-round, Monday-Friday 8am to 5pm, in-person or via Zoom. Additionally, virtual developmental modules and on-campus educational programs are offered in financial literacy and debt management counseling by Student Affairs throughout the year in partnership with community partners, such as [Arbol](#).

