

### Mandatory Entrance Counseling prior to Receipt of Federal Student Loans

Prior to being awarded a federal student loan, students are required to have an entrance counseling session with a financial aid counselor. At this session, eligibility amounts would be reviewed along with obligations for repayment.

This is only required if federal student loans are received as part of a financial aid package, but this would be expected to be true for most students.

Typically this session would occur before or near the start of a student's first year of their program.

It is not required to be repeated if the student receives the same type of loans in subsequent years, but an additional session is required if a different type of loan is received.

### Exit Counseling

Upon graduation, leaving school, or dropping below full-time enrollment, students with federal student loans are required to have an exit counseling session. The exit counseling session is performed online on a website maintained by the Department of Education ([Exit Counseling | Federal Student Aid](#))

Students meeting the requirement for exit counseling are advised by D'Youville University Office of Financial Aid of the requirement and where to complete it.

### Review of Incomplete Financial Aid Packages

Early in each academic semester, financial aid counselors will seek to schedule a financial aid counseling session with any student who has not accepted or received disbursement of all or a portion of their financial aid package. During the session, a financial aid counselor will assist the student with completing any necessary forms or meeting outstanding requirements.

### Year-Round Counseling Available Upon Request

The D'Youville University Office of Financial Aid, located centrally on campus on the first floor of the Bauer Academic Center, is open year-round (including summer and winter breaks), Monday-Friday 8am to 5pm. Counselors are available for walk-in visits or appointments may be made by students in advance.