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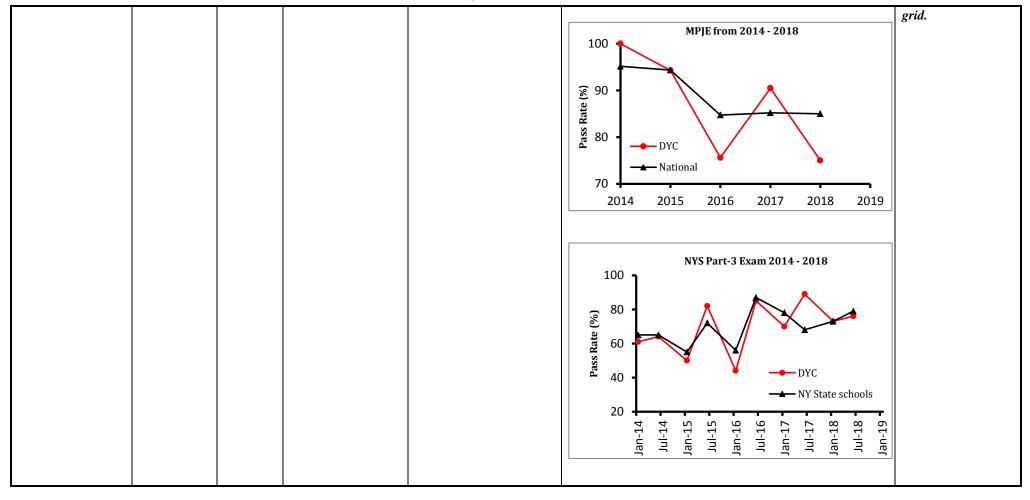
### Assessment Activities by ALL Committees for AY2017-2018

Assessment committee will be responsible for reviewing all data.

Director of Asses	ssment & Ins	stitutional	Initiatives			
QUESTION TO ASSESS (Students, Alumni, Faculty, Preceptor, Administration)	Assess cycle & Group(s) to Provide Data	ACPE Standar d & Strategic Initiative	Outcome Measure	TARGET	OBSERVATION (Pending data, Pending Review, Completed, Archive)	ACTION
NAPLEX, MPJE & NYS Pharmacy Licensure  Have DYCSoP graduates achieved a licensure pass rate at or above the National or State average?	Annual Dean	16.3 & 6.2.4	Percentage of graduating students passing board examinations:  NAPLEX  MPJE  NYS Part 3 (compounding) exam	Pass rate > state and national pass rate on 1 <sup>st</sup> attempt (Class of 2018)  ≥ 95% of students (Class of 2018) will pass the NAPLEX on the first attempt	D'Youville pass rate for NYS Part-3 (Compounding) exam was higher than both State and National averages in Jan and Jun exams. The NAPLEX and MPJE results did not meet our goal for this year.    DYC   Sychools   National	The School's Executive Council has reviewed this data.  Several initiatives have been put in place to mitigate the decline in pass rates (especially in the NAPLEX) including mandating P4 students to complete study modules from the Rx Prep NAPLEX review catalog as part of the APPE rotations. Also review sessions for the NAPLEX, MPJE, and NYS Part-3 Exams will again be offered to graduating students.  We will be assessing the effect of these efforts in next year's assessment

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Student	Annual	16.3, 17	Percentage of	≥ 95% completion rate	88.2% (65/73) of the original 2018 class graduated on time	Sent to Executive
Achievement	Academic	& 5.3, 6.2.4	students completing the PharmD		(within 4 years)] * 2 students repeated from the class of 2017 so a total of 67	Council.
	Performance	3.3, 0.2.4	program in 4		grads	
How many of our	& Office of		academic years		gruus	
students are	Student		academic years	$\geq$ 95% of student	94.4% (101/107) of students in the classes of 2020 and	
capable of	Affairs		Progressing to next	progressing to next year	2021 progressed to the next class at the end of the	
successfully			year in program	P1 and P2 (Class of 2020	2017/2018 year.	
completing the				and 2021)	P1= 40/46 progressed to P2 year	
planned curriculum			Number of Student		P2= 61/61progressed to P3 year	
in the designated			on Probation – Total			
time frame?				< 5% of students on	18.6% (21/101) students in the classes of 2020 and 2021	
			Number of students	probation at the end of	were placed on probation at the end of the 2018/19 year.	
			remediating at least	academic year P1 and P2	P1=6/40 students on probation	
			one course at the	(Class of 2020 and 2021)	P2=15/61students on probation	
			end of the academic		20 ( 1 ( (24.00() ) 1 1 (20.20 1.2021	
			year (total)	< 10% of students	28 students (24.8%) in the classes of 2020 and 2021 remediated at least one course at the end of the 2018/19	
				remediating 1 or more		
				courses at the end of the	year. P1=15/46: of these 8 remediated more than 1 class	
				academic year P1 and P2	P2=13/6: of these 5 remediated more than 1 class	
				(Class of 2020 and 2021)	12 15/61 of mese 2 remediated more man 1 class	
G. 1 .	A 1	17.0	D ( C	>750/ C + 1 + 14		G 44 E
Student	Annual	17.2 &	Percentage of students:	≥75% of students with	Goal not met.	Sent to Executive Council
Achievement	Academic	6.2.5	- with program QPA	QPA of 3.0 or higher	53% of All students had a cumulative $GPA \ge 3.0$ ) at the end of 2018	Council
How many of our	Performance	0.2.3	$\geq 3.0$		ena oj 2018	
students are high	& Office of		2 3.0	≥10% of students on	Goal met.	
performing?	Student		- on the Dean's list	Dean's list	11% of students met the requirements for the Dean's list	
perjorning.	Affairs		$(QPA \ge 3.5)$	Bean 5 HSt	[cumulatively $GPA \ge 3.5$ ]	
			((()))			
Diversity of student	Annual	16	At least 15% of	>15% of enrollees will be	Goal met.	No action required.
enrollment			enrollees will be	non-Caucasian in each	26.7 % (12) are non-Caucasians	
	Admissions		non-Caucasian.	class		
How diverse are	Committee					Will continue to
DYCSoP	& Office of		At least 15% of	>5% of enrollees will be	Goal met.	monitor.
enrollees?	Student		enrollees will be	international students	13.3% (6) are international students	
	Affairs		international	(identify number of	(Canadian enrollment = 2)	
			students	Canadian enrollment)	*Total enrolment for class of 2021 = 45	

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Admission Criteria as a Predictor of Student Success  How well do our admissions criteria predict academic performance?	Annual Office of Student Affairs/ Admissions Committee	16	Number of students that repeated pre- requisite courses to determine whether this was predictive of success during transition to the PharmD program	Students that repeated pre-requisite courses will have greater difficulty in P1 courses than fellow classmates.	Students in the P1 (2021) class we pre-pharmacy pre-requisites countigher probability of failing on on year.  Of the fourteen students in the Premediated one or more classes, one or more pre-pharmacy pre-re-	rses appeared to have a or more classes in the P1  1 (Class of 2021) year why 9 (64.3%) had repeated	council
Graduate Employment How many of our students are continuing their pharmacy skills after graduation?	Annual Director of Assessment	15 & 3.1, 5.3, 2.4.5	Percentage of graduating students who have been accepted into residency or fellowship programs	100% of graduating students will have been offered or accepted a pharmacy job or residency	Students with job or residency of graduation.  Assessment question  Students with job offer at graduation Students with residency/ Fellowship offer at graduation  Total	# Class of 2018 (%)  32 48%  12 18%  44 66%	Sent to Executive council
Scholarships  Does DYCSoP have adequate scholarship funds	Annual Office of Student Affairs	23	# of students who have received internal and/or external scholarship  Amount of scholarship funds awarded annually	# students annually receive an internal and/or external scholarship will be at or above previous years number of awards  Amount of scholarship funds awarded will be at or above previous year's award Annual (From the Office of Student Affairs)	Goal met for 2017/18 academic y  Criteria  # of students who received internal/ external scholarship  Goal met for 2017/18 academic Criteria  Total Scholarship Amounts	<b>2016/17 2017/18</b> 76 82	No action required.  Will continue to monitor.
Student Achievement Is our early assurance program providing us with students who are	Annual Office of Student Affairs	16	QPAs for early assurance students vs. students admitted through PharmCAS	Average QPA at the end of the P1 and P2 years for early assurance (EA) students will be equal to or higher than average QPA for students	Students enrolled via the early as the P1 and P2 classes have score average as their counterparts enro (PharmCAS) process.	d at least as high a GPA	n

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higher achievers?				admitted through PharmCAS	P1 (2021) class  End of P1-Year 3.0  P2 (2020) class  End of P1-Year 3.27  End of P1-Year 3.18	Other Students 2.8  Other Students 3.02 3.19	
Alumni Survey	Annual Director of Assessment	25.2 & 6.3	Ratios for each question on the alumni survey	Ratios for each item will be >3 or at/above the average national categorical rating goal	Responses to 5 questions on the alumnimeet our goal ratio [(Strongly agree + Agdisagree + Disagree) > 3].  Note: Response rate was very low 7.1% the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In 2015, we only had 3.5% (2/57) response with the second year that our alumnisurvey In	gree)/ (Strongly 6 (4/56). This was was administered. Onse rate.  DYC Nat. 1.0 4.2	Send to Executive Council
Preceptor Survey	Every 2 Years Director of Assessment	25.2 & 6.3	Ratios for each question on the preceptor survey	Ratios for each item will be >3 or at/above the average national categorical rating goal	Responses to two (2) questions on the properties of two (2) questions of agree (Strong Disagree)]  # Ouestion on survey  10. I receive the results from students' evaluations of my rotation  13. I can identify cultural disparities in healthcare		Sent to Executive Council

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Internal Student	Annual	25	Ratios for each	Ratios for each item will	Responses to 16 questions on the current student (P1-P3)	Sent to Executive
survey			question on the	be >2 goal	survey did not meet our target goal [(Strongly agree +	Council
	Director of	&	internal student		Agree)/(Strongly disagree + Disagree) > 2].	
	Assessment		survey	Ratio = $[(Strongly agree +$		
		6.3		Agree)/ (Strongly disagree +	Question on survey with ratios below 2	
				Disagree)]	Q6. During the current academic year, the following occurred often	
					6. Contributed to class discussions (0.7)	
					8. Met with faculty or tutors if struggling with course material	
					(0.8)	
					9. Received prompt feedback from faculty on your academic performance (1.6)	
					3. Worked on team-based active learning outside of class (1.9)	
					3. Worked on real based delive real lang ourside of easis (1.5)	
					Q18. Indicate the degree to which you agree or disagree with each of	
					the following statements:	
					24. Housing met my needs (1.5) 21. Financial aid services met my needs (1.8)	
					21. Financial dia services met my needs (1.6)	
					Q20. Indicate the degree to which you agree or disagree with these	
					statements:	
					33. I have been actively involved in committees, discussions,	
					and/or decision-making (1.5) 34. The School of Pharmacy's administration has effectively	
					managed academic and or professional misconduct by students	
					(1.5)	
					31. The School of Pharmacy's administration has responded to	
					problems and issues of concern to the student body $(1.8)$	
					Q25. Indicate the degree to which you agree or disagree with these	
					statements:	
					47. Availability of common space for relaxation and/or socialization adequately meets my needs (1.4)	
					43. The compounding laboratories are conducive to learning	
					(2.2)	
					46. I have sufficient access to a number of adequate study	
					areas on campus (2.2)	
					Q36 - Please indicate how each resource below influenced your	
					decision-making as part of your consideration for selecting D'Youville	
					College's School of Pharmacy program.	
					1. Open house or school fair (1.0)	
					2. Arranged a personal visit of the School (0.5)	
					3. Meeting with D'Youville College's representatives during the interview process (0.3)	
					4. D'Youville College's website (0.6)	
					5. PharmCAS (0.7)	
					Q66. Indicate the degree to which you agree or disagree with these	

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					statements:  c. I am satisfied with the Experiential Educa placement process as a whole for APPEs (1. a. In relation to the PharmAcademic platfor friendly (1.9)	0)		
Graduating Student Survey	Annual Director of Assessment	25.2 & 6.3	Ratios for each question on the graduating student survey	Ratios for each item will be >2 or at/above the average national categorical rating	Responses to all areas of the graduating stu- our target [(Strongly agree + Agree)/ (Strongly Disagree) > 2] for this academic year		No action required.  Will continue to monitor.	
Faculty Survey	Annual Director of Assessment	25.2 & 6.3	Ratios for each question on the faculty survey	Ratios for each item will be >3 or at/above the average national categorical rating	Responses to 12 questions on the faculty so not meet our target [(Strongly agree + Agree disagree + Disagree) > 3] for this academic responses one question (# 43) did have a high the National average.	)/(Strong year. Of	<i>ly</i> these	Sent to Executive Council
					Question on survey	<b>DYC</b>	Nat.	
					2. The college/school's administrators function as a unified team.	2.7	3.6	
					4. The college/school's administrator(s) are responsive to my needs/problems.	2.7	3.2	
					6. I am given the opportunity to provide evaluative feedback of the administrators.	1.2	2.1	
					14. My performance assessment criteria are explicit and clear.	2.3	4.4	
					15. My allocation of effort has been clearly stated.	1.6	3.9	
					17. I receive formal feedback on my performance on a regular basis.	1.3	4.3	
					18. The performance feedback I receive is constructive.	3.0	5.4	
					20. I receive guidance on career development.	1.5	2.3	
					25. The school has a sufficient number of staff to effectively address programmatic needs.	0.6	1.7	
					30. The college/school has a sufficient number of faculty.	1.5	1.8	
					42. In my opinion, the proportion of my time spent on research needs change.	1.3	1.5	
					43. In my opinion, the proportion of my time spent on service needs change.	2.9	2.8	

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Teaching Effectiveness  How effective are	Annual  Department Chairs	25.4	Aggregate data from student satisfaction surveys	Aggregate school of pharmacy student satisfaction survey results will be at or above the		s met. No n required.
our faculty at teaching?		5.2		college aggregate for questions 6 -16		continue to tor.
Assessment Com	mittee Initia	tives			,	
QUESTION TO ASSESS (Students, Alumni, Faculty, Preceptor, Administration)	Assess cycle & Group(s) to Provide Data	ACPE Standard & Strategic Initiative	Outcome Measure	TARGET	OBSERVATION (Pending data, Pending Review, Completed, Archive)	ION
Inter-professional Education  Are our graduates able to actively participate and engage as a healthcare team member by demonstrating mutual respect, understanding, and values to meet patient care needs?	Annual IPEC representativ e Curriculum Committee	3, 11 & 3.1, 4.1, 4.3	Students will have opportunities to interact, collaborate and learn from other health professions	100% of students have participated in IPE activities by the end of the P3 year.  Students will interact with members from other health care professions and met the key goals of the IPE activities (Ratio > 2).  Ratios = (Strongly agree + Agree)/(Strongly disagree + Disagree).  There will be at least 2.	least one IPE activity by the end of the P3 year.  Results of student survey on IPE experience:  # QUESTION Individuals make every effort to understand the capabilities of other health care professions. Individuals need to cooperate with other health care professionals.  Individuals are willing to share information with other health care professionals.  Individuals must depend upon the work of people in other health professions.  counce  This year is the pear of the P3 year.  Experience:  This year is the pear of the P3 year.  Surve stude perce approfessions.  2.75  approfiniter-experience:  Individuals must depend upon the work of people in other health professions.  Surve stude perce approfessions.  Experience:  This year is the P3 year.  Surve stude perce approfessions.	was our first using this ey to assess

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				opportunities for students to become familiar with IPE in the didactic curriculum (i.e., P1-3)	All students were exposed to IPE opportunities in both the P2 and P3-year	develop target goals for meeting IPE requirements.  We will continue to assess this.
Assessment Portfolio  Are our students successfully documenting evidence for education outcomes through their e-portfolios?	Annual  Portfolio ad hoc committee	10, 24 & 1.1, 1.4	Successful completion of the e-portfolio course	100% of students will incorporate required material in an e-portfolio platform.	The Class of 2020 (P2 class) used a paper-based format to manually capture and assess co-curricular activities while the Class of 2021(P1) all used an electronic platform (PharmAcademic).	Sent to Executive Council  We will access the success of this process next year with the expectation that all P1-P3 students will utilize the PharmAcademic platform for their e-portfolios and cocurricular assessment.
Research Collaborations Has DYCSoP	Annual Research Committee	9.3	The SOP will have developed and maintained:	# of research collaborations # of grants awarded	Non-DYC research collaborations: 11  Awarded: 1(2 grants submitted)	Sent to the Executive Council and Office of Research.
developed any collaboration with community research and/or practice partners?		2.1, 2.4, 3.1, 4.1	Collaborative research and grant awards with community partners including universities and hospitals  Interdisciplinary research and grant awards  Service based research and grant awards	# of grants resubmitted  At least 2.5% growth rate every year	Did not distinguish between submitted and resubmitted, type of grant or type of research.  Non-DYC research collaborations decreased from 12 to 11 (- 8.3%)  Grants submitted decreased from 4 to 2 (- 50%)  Grants awarded decreased from 2 to 1 (- 50%)	Recommend developing strategies to improve collaborations and the success of grant submissions

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Research Progress	Annual	18.1, 19.2	Research project,	<u>Faculty</u>	Faculty:	Sent to Executive
			publications,	# of research projects	- Research Projects: 30	Council and the
How are we	Research	&	posters,	# of publications	- Paper Submissions (we did not track publications, so	Office of Research.
advancing the	Committee		presentations for	# of posters presented	data is incomplete): 12	
pharmacy		2.1, 2.3,	students and	# of professional	- Posters presented: 18	Will continue to
profession?		2.4, 3.1, 6.3	faculty	presentations	- 6 Professional presentations	monitor the
						scholarly work of
				Students (P1-P4)	Students (P1-P4):	faculty and
				# of research projects	37 Students involved in research projects	students.
				# of publications	10 Students cited in research paper submissions	
				# of posters presented	17 Poster presented by students	
				# Professional presentations	6 Student presentations	
					1	
				At least 2.5% growth rate	- Research projects decreased from 50 last year to 30	
				every year	this year (-40%)	
					- Publications submitted increased from 7 last year to	
					12 this year (+71.4%)	
					- Posters presented decreased from 25 to 18 (- 28%)	
					- Professional presentations decreased from 9 to 6 (-	
					33.3%)	
					- Students involved in research increased from 35 to 37	
					(+ 5.7%)	
					- Students associated with posters decreased from 20 to	
					17 (+ 15%)	
					- Students associated with presentations increased from	
					2 to 6 (+ 400%)	
					2 10 0 (1 400/0)	
		1				

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## Assessment Activities by ALL Committees for AY2017-2018

Rotation Quality Assurance  How well does the quality assurance process identify high-performing and poor- performing sites?	Annual  EE Committee	13 & 1.1	Student's rotation assessment  Proportion of site visits achieved  Site visit data	≥30% of active sites will be visited annually (all active sites will be visited within a three-year cycle) ≥80% of our <b>sites visit scores</b> (given by the EE office) will be satisfactory or better	(23%) All sites visited by the Office	I practice sites visited out of 197 active sites isited by the Office of Experiential Education quirement of satisfactory or better	
			≥80% of our <b>rotation assessment</b> scores (given by the students) will be satisfactory or better	Students' evaluation (average <u>Clinical sites</u> Advanced Community  Ambulatory  Institutional Clinical  Institutional Operations  Elective A  Elective B	es) by rotation type:  Ave. Score (%)  95.6  93.4  94  90.9  94.5  95.8	year. Will assess again in next year's grid.	
IPPE student performance  How well are students meeting the learning objectives for IPPE and APPE?	Annual EE Committee	12, 13 & 1.1	Review of IPPE Evaluations	95% of students will meet the minimum standards of performance on IPPE and APPEs	179/180 (99.4%) students pas 67/68 (98.5%) students passed		No action required.  Will continue to monitor.
APPE student preparedness  How well are students prepared for APPEs?	Annual  EE Committee Curriculum Committee	10, 12, 13 & 24	AACP graduating student survey (P4) PCOA results P3 OSCE results	More than 75% of students will agree with each related response. Responses will also be at/above the average national categorical rating  Each student who achieves a passing grade on the clinical practice portion of the PCOA will successfully pass each APPE without remediation and/or a revised	Goal achieved  Goal achieved		No action required.  Will continue to monitor.

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				educational plan		
				Each student who achieves a passing grade on the P3 OSCE will successfully pass each APPE without remediation and/or a revised educational plan	Goal achieved	
IPE Integration into IPPE/APPE  Are students exposed to interprofessional educational (IPE) activities during IPPEs and APPEs?	Annual  EE  Committee	11	Pharm Academic data	100% of students will participate in IPE activities on IPPEs and APPEs, mapped via PharmAcademic	Completed for APPEs	Sent to Executive Council  The Office of Experiential Education has developed tools for assessing inter- professional experiences during IPPEs.  Will monitor in the 2018/19 assessment grid
Experiential work processes  Are work processes	Assess 2017-2018 Cycle	13	Annual internal student survey (P1-P3s)	≥75% of individuals will agree that the work processes are efficient and timely	P1-P3 students met targeted satisfaction scores for placements into IPPE rotations. P4 students did not express this target satisfaction rate.	No action required.  Will continue to
efficient and timely with respect to IPPE and APPE	Every 3 years		AACP graduating student survey	≥75% of individuals will agree with statements made	Satisfaction with the IPPE and APPE placement process Agree Agree	
placements?	Director of Assessment		(P4s)  AACP preceptor survey (faculty and non-faculty preceptors)	for related items on the graduating and preceptor survey. Our response will also be at/above the average national categorical rating	P1-P3 Students 85% P4 Students 47%  Faculty and Non-Faculty Surveys did not generate responses to this question	

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Curricular Assessment  Does the current curriculum demonstrate improvements in course integration, development, organization and delivery?	Annual Curriculum Committee	10,12 & 1.1	Course review forms	25% of courses were completed using the course review sheet  100% of courses will incorporate structured curriculum assessment recommendations by the curriculum committee	This was not completed this year.	Send to Executive Council  Curriculum Committee is currently reviewing the course review process and will implement it next year.  Will monitor in the 2018/19 assessment grid.
Pharmacy Patient Care Model  Is the Pharmacy Patient Care Rubric used across multiple courses?	Once Curriculum Committee	10,12 & 1.1	Curriculum Committee	The Pharmacy Patient Care Rubric will be used across all appropriate courses in the spring semester of 2018	The PPCP rubric was used in 3/5 (60%) of all possible courses in spring 2018  (Used in: Self- Care, PT3, PT4)	Send to executive Council  Recommend that all pharmacotherapeu tic and self-care course coordinators use of PPCP rubrics for grading care plans.  Will monitor in the 2018/19 assessment grid
Drug Knowledge Assessment  Do our students have strong knowledge of the top 200 drugs?	Annual Professional Developmen t		Top 200 Drugs Test within the Professional Development Course as part of the P3 year	95% of students will achieve a passing grade during their 1 <sup>st</sup> attempt  98% of students will achieve a passing grade by their 2 <sup>nd</sup> attempt  100% of students will	$\frac{I^{st} Attempt}{2}$ :72 students attempted the exam and 58 students passed $58/72 = 80.6\%$ $\frac{2^{nd} Attempt}{2}$ :14 students attempted the exam and 13 passed 92.8% $71/72 = 98.6\%$ (cumulative) $\frac{3^{rd} Attempt}{2}$ :1 student attempted and passed the exam. (100%)	Send to Executive Council  Will monitor in the 2018/19 assessment grid

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				achieve a passing grade by their 3 <sup>rd</sup> attempt	72/72 = 100% (cumulative)	
PCOA  Does the PCOA correlate with academic performance?	Annual	1, 24	Correlation of PCOA score with academic GPA	$r^2 \ge 0.80$	PCOA % Score Vs Total GPA (Class of 2019)  1.0  1.0  1.0  1.0  1.0  1.0  1.0  1.	We will continue to assess this and develop a method of assessing PCOA with respect to ExamSoft data on the next grid  The assessment of PCOA data will be redesigned after a determination of how we need to use the PCOA.
Co-curriculum  Does the school of pharmacy have a process to capture co-curricular	Once	12.3	Process report	The school of pharmacy will have a process to capture and assess co-curricular activities for the class of 2020	We collect Co-curricular data via Pharm Academic based e-portfolio (P1-P2) and on paper sign-off forms (P3)	No action required.  We will continue to review and assess data obtained from PharmAcademic.

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activities?						
Graduating student	Annual	6	Supplemental	20% of P4 students will	46.15% (12 out of 26) of the respondents held	Sent to Executive
mission fulfillment			question on the	hold leadership positions	leadership positions and/or served in other ways in	Council
		&	graduating student		pharmacy-related organizations/fraternities.	
Do P4 students			survey			
continue in		6.3				
leadership				75% of P4 students will	45.83% (11 out of 24) of the respondents participated	
positions and				participate in at least one	in at least one service activity (with a mean of 1.75) not	
participate in				service activity above what	including hours required for experiential education.	
service events?				is required in the curriculum		

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<b>Educational Out</b>	tcomes Assess	sment				
QUESTION TO ASSESS (Students, Alumni, Faculty, Preceptor, Administration)	Assess cycle & Group(s) to Provide Data	ACPE Standard & Strategic Initiative	Outcome Measure	TARGET	OBSERVATION (Pending data, Pending Review, Completed, Archive)	ACTION
Student Learning O		140.45	La	T = 7.00	- CO	155 4 5
Personal Management and Leadership  To what extent have our students learned to be productive members of their profession who contribute to the improvement of the health of their patients and communities?	Every three years	10, 15	Scores on exams, quizzes and skills rubrics that measure abilities in the following areas:  - Time management Work teams	>75% on each outcome measure for P4 year	Class of 2018: 94.5%  Source: APPE rubric scores	No action required
Systems Management  To what extent have our students learned to create and manage medication systems that provide the best possible outcomes for their patients?	Every three years	10, 15	Scores on exams, quizzes and skills rubrics that measure abilities in the following areas:  - Time management Work teams	>75% on each outcome measure for P4 year	Class of 2018: 85.8%  Source: APPE rubric scores	No Action required
Service and Social Responsibility  To what extent do our students understand that	Every three years	10, 15	Scores on exams, quizzes and skills rubrics that measure abilities in the following areas:	>75% on each outcome measure for P4 year	Class of 2018: 75% Source: APPE rubric scores	No action required, but will continue monitoring for trend

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service to patients and communities differentiates a profession from an occupation?			-Time management Work teams			
Lifelong Learning  To what extent have our students learned to identify learning needs and resources to adapt to changes in health care and the profession?	Every three years	10, 15	Scores on exams, quizzes and skills rubrics that measure abilities in the following areas:  -Time management Work teams	>75% on each outcome measure for P4 year	Class of 2018: 90.0% Source: APPE rubric scores	No action required
<b>Educational Outcom</b>	nes and Compet	encies v2 (Ali	gned with CAPE 2103	)		
1.1 Learner	Annual	24 & 6.1	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes	All students: 80.3% P1: 77.3% P2: 77.3% P3: 83.6%	No action required
2.1 Caregiver	Annual	24 & 6.1	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes	All students: 80.4% P1: 83.3% P2: 78.8% P3: 80.2%	No action required
2.2 Manager	Annual	24 & 6.1	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes	All students: 81.7% P1: 86.3% P2: 77.9% P3: 88%	No action required
2.3 Promoter	Annual	24 & 6.1	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes	All students: 79.2% P1: 81.1% P2: 85.8% P3: 75.3%	No action required
2.4 Provider	Annual	24 & 6.1	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes	All students: 76% P1: 85.4% P2: 75% P3: 76%	No actions required but continue monitoring for trend.
3.1 Problem Solver	Annual	24 & 6.1	Average score from Examsoft across all classes during the	>75% average for P1, P2 and P3 classes	All students: 77.5% P1: 78.8% P2: 76.3%	No action required

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			academic year.		P3: 78.9%	
3.2 Educator	Annual	24	Average score from	>75% average	All students: 91.1%	No action required
		&	Examsoft across all	for P1, P2 and P3	P1: 87.4%	
		6.1	classes during the	classes	P2: 81.4%	
			academic year.		P3: 94.1%	
3.3 Patient	Annual	24	Average score from	>75% average	All students: 83.6%	No action required
Advocacy		&	Examsoft across all	for P1, P2 and P3	P1: 85.0%	
		6.1	classes during the	classes	P2: 79.5%	
			academic year.		P3: 89.1%	
3.4 Collaborator	Annual	24	Average score from	>75% average	All students: 82.8%	No action required
		&	Examsoft across all	for P1, P2 and P3	P1: 81.5%	
		6.1	classes during the	classes	P2: 82.5%	
			academic year.		P3: 87.9%	
3.5 Includer	Annual	24	Average score from	>75% average	All students: 82.3%	No action required
		&	Examsoft across all	for P1, P2 and P3	P1: 76.7%	
		6.1	classes during the	classes	P2: 84.3%	
			academic year.		P3: 83.3%	
3.6 Communicator	Annual	24	Average score from	>75% average	All students: 81.9%	No action required
		&	Examsoft across all	for P1, P2 and P3	P1: 83.1%	-
		6.1	classes during the	classes	P2: 78.7%	
			academic year.		P3: 85.2%	
4.1 Self-aware	Annual	24	Average score from	>75% average	All students: 102.6%	No action required
		&	Examsoft across all	for P1, P2 and P3	P1: 113.3%	
		6.1	classes during the	classes	P2: 106.2%	
			academic year.		P3: 95.5%	
4.2 Leader	Annual	24	Average score from	>75% average	All students: 78.5%	No action required for
		&	Examsoft across all	for P1, P2 and P3	P1: None	now but continue to
		6.1	classes during the	classes	P2: 78.4%	monitor for any trends
			academic year.		P3: 100%	-
4.3 Innovator	Annual	24	Average score from	>75% average	All students: 77.3%	No action required but
		&	Examsoft across all	for P1, P2 and P3	P1: None	continue to monitor for
		6.1	classes during the	classes	P2: 77.4%	trends
			academic year.		P3: None	
4.4 Professional	Annual	24	Average score from	>75% average	All students: 80.4%	Sent to Executive Council
		&	Examsoft across all	for P1, P2 and P3	P1: 87.4%	
	Director of	6.1	classes during the	classes	P2: 78.5%	Code of conduct violations
	Assessment		academic year.		P3: 90.5%	were higher this year than
						in previous years. The
				≥65% of students will	100% of students are members of APhA and several	school initiated a more

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			be members of more than one pharmacy organization  ≥90% of students will participate in volunteer activities (not associated with experiential education requirements)  Zero violations of the professional code of conduct (didactic) will be reported  Less than 5% of rotations will receive a critical incidence (experiential) reports from EEO  ≥ 30% of graduating students have attended at least one professional meeting	This is required as part of the e-portfolio and co- curricular activities  There were 10 professional code of conduct violations reported to the integrity committee  2 - Academic misconduct (cheating) 8 - Miscellaneous infractions  Overall critical incidence reports: 4.6%:  APPE: 8.6% (35/408) IPPE: 0.93% (4/432)  100 % of all students (P1-4) are required to attend at least 1 professional meeting as part of their co- curricular requirement and cannot progress without meeting that requirement	robust student orientation process at the beginning of the Fall Semester to include P1-P3 classes, going over the professional standards and code of conduct of the institution as covered in the student's handbook.  Will continue to assess annually.
Appendix 1B Ass	essment				
Biomedical Sciences	Annual	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes  The average exam score of each P3 student will be similar to the PCOA category score	All students: 78.2% P1: 82.2% P2: 75.9% P3: 78.9 %  The average scores in biomedical sciences throughout the curriculum was not statistically similar to PCOA scores in the same category. (P = 0.000)  The average PCOA percentile (73%) versus average ExamSoft grades (74%)	No action required

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## Assessment Activities by ALL Committees for AY2017-2018

Pharmaceutical Sciences	Annual	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes  The average exam score of each P3 student will be correlate to the PCOA category	All students: 81.6% P1: 78.4% P2: 78.4% P3: 84.9%  The average scores in Biomedical Sciences throughout the curriculum was not statistically similar to PCOA scores in the same category (p = 0.000)	No action required
C. d. I	A v v v 1	A	score	The average PCOA percentile (71%) versus average ExamSoft grades (80.2%)	No address and
Social/ Administrative/ Behavioral Sciences	Annual	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes  The average exam score of each P3 student will be similar to the PCOA category score	All students: 83.1% P1: 86.7% P2: 79% P3: 95%  The average scores in Social Administrative and Behavioral Sciences throughout the curriculum was not statistically similar to PCOA scores in the same category (p = 0.000)  The average PCOA percentile (72%) versus	No action required
Clinical Sciences	Annual	Average score from Examsoft across all classes during the academic year.	>75% average for P1, P2 and P3 classes  The average exam score of each P3 student will be similar to the PCOA category score	average ExamSoft grades (94.3%)  All students: 79.1% P1: 84.1% P2: 72.8% P3: 81%  The average scores in Clinical Sciences throughout the curriculum was not statistically similar to PCOA scores in the same category (p = 0.000)  The average PCOA percentile (72%) versus average ExamSoft grades (79.4%)	Sent to Executive Council

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## **Appendices**

#### **Appendix 1: Strategic Initiatives**

DYCSOP Strategic Plan – Strategic Initiative 1: Continuously Improve Faculty Teaching and Student Learning.

- **Goal 1.** The DYCSOP will offer and enroll 6-8 students into the Bachelors of Science in Pharmaceutical Sciences for the fall of 2018.
  - **a.** After completing an iterative process by addressing a variety of concerns raised by the New York State Education Department (NYSED) after its review of the School's proposed Bachelors of Science in Pharmaceutical Sciences on October 2<sup>nd</sup>, 2017 the agency approved and registered the new program.
  - **b.** Upon authorization of the new program the School began working with the Director of Undergraduate Admissions, and the Vice-President for Enrollment Management and Student Life to develop, coordinate, and implement a recruitment strategy for the new major.
  - **c.** As of December 4<sup>th</sup>, 2017 forty-two applicants have applied to this degree program and twenty-six have been admitted.
- Goal 2. The DYCSOP will develop and implement the Pharmacist Patient Care Process Model articulated by the Joint Commission of Pharmacy Practitioners in all Advanced Pharmacy Practice Experiences (APPE) and Pharmacotherapeutics courses by the fall of 2018. Students' knowledge of the PPCP model will be assessed via the graduating student survey and student e-portfolio.
  - **a.** During the 2016-2017 academic year the School of Pharmacy implemented changes to its documentation process for patient pharmaceutical care. The School restructured its care plan documentation forms to align with the Pharmacist Patient Care Process Model. This new document has been used by students in didactic courses, laboratory/simulation courses, and pharmacy practice experiences.
  - **b.** Prior to the commencement of the 2017-2018 academic year, feedback was collected from students to improve the functioning of the Pharmacist Patient Care Process Model care plan form. Quality improvements were made and are currently being beta-tested in preparation for full implementation next year.
  - c. The School has recently begun efforts to restructure its pharmacotherapeutics class sessions to match the format of the Pharmacist Patient Care Model. Numerous courses already contain assignments that utilize the Pharmacist Patient Care Model; so faculty have begun organizing the presentation of their instructional materials to follow the sequence of that model. Faculty members across the curriculum are working on the best way to standardize this effort with the intent of enhancing student understanding of the pharmacist's approach to medication therapy.
- **Goal 3.** The DYCSOP will obtain all necessary funding to create a mock-pharmacy by the fall of 2018 as a vehicle to circularize the Pharmacist Patient Care Process and facilitate interprofessional education.
  - **a.** The School of Pharmacy was allocated \$50K by D'Youville College towards the construction of a mock pharmacy (fiscal year beginning June 1, 2017).
  - **b.** The School of Pharmacy in collaboration with the Office of Institutional Advancement applied to and was awarded \$20K from the J. Warren Perry and Charles Donald Perry Memorial Fund in support of the construction of a mock pharmacy.

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- **c.** The School of Pharmacy in collaboration with the Office of Institutional Advancement is finalizing a grant to be submitted to the New York State Health Foundation seeking additional support for the construction of a mock pharmacy.
- **Goal 4.** The DYCSOP will expand its experiential education by affiliating with a community partner to develop, implement, and train its students in a Center for Medication Therapy Management.
  - a. The School of Pharmacy has completed a draft Memorandum of Understanding with Independent Health (IHA) to establish a Center for Excellence in Medication Therapy Management. Adapting a layered learning model, this agreement will establish a longitudinal P3 Introductory Pharmacy Practice Experience (IPPE) experience at the School of Pharmacy in conjunction with an on-site P4 clinical APPE at Independent Health. The draft agreement is currently being reviewed for final edits with completion anticipated prior to the year's end and the establishment of the center by May 2018.
- **Goal 5.** The DYCSOP will continue to seek at least two more collaborative agreements with regional, national and international institutions to offer combined degree programs and experiential experiences.
  - **a.** The School of Pharmacy is waiting final approval from Niagara University on a combined B.S. in Chemistry or Biology / Pharm.D 3+4 articulation agreement.
  - **b.** The School of Pharmacy is waiting final approval from Monroe Community College on a combined A.S. Liberal Arts and Sciences / Pharm.D 2+4 articulation agreement.
  - **c.** The School of Pharmacy and the Department of Health Services Administration have developed a draft articulation agreement for a combined M.S. HSA / Pharm.D.
  - **d.** The School of Pharmacy has sent draft articulation agreements to both Gannon University and Edinboro University for the establishment of B.S. / Pharm.D 3+4 articulation agreements.

#### DYCSOP Strategic Plan – Strategic Initiative 2: Plan, Assess and Improve.

- **Goal 6.** Beginning with the Class of 2021 and each subsequent year the DYCSOP will develop and implement an e-portfolio system to track learning outcomes within its curriculum and co-curriculum.
  - **a.** The School of Pharmacy has created and fully implemented a student e-portfolio using PharmAcademic as its platform.
- **Goal 7.** The DYCSOP will develop a plan (based upon an administered survey) to ensure that its students possess the requisite knowledge and skills, and personal attributes to be marketable in the workplace.
  - **a.** The School of Pharmacy is currently developing this survey and will administer it to its preceptors in the beginning of the 2018 spring semester. This survey will also incorporate the aims of Goal 9 shown below.

College Assembly Strategic Initiative 2: Advance the development of our people and the profession by offering comprehensive student advisement, mentoring and licensure review, boutique training of pharmacists and technicians, and establishing a legislative advocacy forum.

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#### DYCSOP Strategic Plan – Strategic Initiative 3: Advance the Profession.

- **Goal 8.** The DYCSOP will work with the professional community to advance the practice of pharmacy within the state and nationally by the creation of an Advocacy Committee (approved by full faculty fall 2018) and the establishment of a legislative forum.
  - **a.** The School of Pharmacy has proposed expanding the charge of its Faculty Development Committee to include advocacy for the profession. The new committee (Professional Advocacy and Development) will be responsible for designing programs intended to improve faculty teaching and learning, and to lead the School's efforts to promote and advance the practice of pharmacy.
  - **b.** On March 14<sup>th</sup>, 2018 the School will host Dr. Heidi Ann Ecker, Senior Director Government Affairs and Grassroots Program, from the National Association of Chain Drug Stores. Dr. Ecker will conduct a workshop on the proper etiquette and strategies for effective grassroots advocacy. This session was purposely scheduled immediately prior to Pharmacy Lobby Day in Albany (April 17<sup>th</sup>, 2018); where pharmacy students, faculty and administrators from each school of pharmacy within New York State travel to the state's capital to meet with legislators from both houses to promote and advance issues relevant to the practice of pharmacy and patient care.
- **Goal 9.** The DYCSOP will survey local practitioners to determine best practices and compare to national norms.
- **Goal 10.** The DYCSOP will implement a comprehensive enrollment and marketing strategy in conjunction with the Office of Student Life to increase student enrollment by at least 25% over 2017.
  - **a.** In conjunction with the Offices of Undergraduate Admissions, and the Vice-President of Enrollment Management and Student Life the School developed and administered a survey to all 2016-2017 PharmCAS applicants who either accepted or declined admission to the School of Pharmacy. The survey quarried applicants for their most prominent factors for choosing a school of pharmacy and the reasons for them attending or not attending D'Youville.
  - b. In two subsequent meetings the survey data was analyzed and strategies were developed for the adoption of Recruiter, recruitment strategies for high school and transfer students, a mailing campaign targeting recent PCAT takers and new PharmCAS applicants, and a proposal to restructure scholarships for Early Assurance students and applicants offered admission into the School of Pharmacy.
  - **c.** Due to the size and the quality of the application pool the School of Pharmacy was able to start processing and interviewing applicants one month earlier as compared to last year. To date the School has received 98 applications, interviewed 46 applicants, accepted 44 applicants (9 applicants declined admission), received 21 deposits (with 12 pending), and had 2 applicants withdraw after depositing.

#### DYCSOP Strategic Plan – Strategic Initiative 4: Develop Our People.

- **Goal 11.** The DYCSOP will seek accreditation to offer continuing education (CE) with Accreditation Council for Pharmacy Education (ACPE) approval by June 2018.
  - **a.** The School of Pharmacy in consultation with the Office of Institutional Advancement has begun to draft its application seeking ACPE accreditation as a continuing education provider. The application filing date is February 1, 2018.
- **Goal 12.** The DYCSOP will offer "flipped-CE" to area pharmacist and preceptors. The DYCSOP will offer at least two onsite certifications in a variety of areas such as Medication Therapy Management.

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- **a.** On September 25-26<sup>th</sup>, 2017 the School of Pharmacy offered certification in Medication Therapy Management to twenty-two pharmacists from a variety of Catholic Health hospitals such as St. Joseph's, South Buffalo Mercy, and Sisters of Charity. The training was conducted at Sisters of Charity Hospital at the St. Joseph's campus.
- **b.** On November 19<sup>th</sup>, 2017 the School of Pharmacy offered certification in Immunization to seven pharmacists from a variety of community sites such as Larwood and Pine Pharmacies, and Sisters of Charity Outpatient Pharmacy Clinic. The training was conducted at Larwood Pharmacy.
- **Goal 13.** The DYCSOP will offer pharmacy technician certification to at least two cohorts (fall and spring) from local hospital and community pharmacies, and entering pre-pharmacy students.
  - **a.** Adapting the curriculum established by Pharmacy Training Inc. the School trained its first cohort of six students from August 17<sup>th</sup> to October 12<sup>th</sup>, 2017. To date, the School has been able to confirm that three participants have been employed as pharmacy technicians. The next cohort will run from February 27<sup>th</sup> to April 26<sup>th</sup>, 2018.
- **Goal 14.** The DYCSOP will ensure that faculty advisors, through yearly training, are prepared to assist students in retention services and making wise career choices through the implementation of the MENTOR and GAP advisement initiatives.
  - **a.** The School of Pharmacy has fully implemented its MENTOR and GAP advisement initiatives. Additionally, the School's faculty have been trained on their responsibilities as academic advisers within these programs.

College Assembly Strategic Initiative 3: Improve the health of our community by seeking and participating in interprofessional and interdisciplinary collaborations that advance health outcomes, and global service experiences that contribute to the improvement of pharmacy education and quality of life.

#### DYCSOP Strategic Plan – Strategic Initiative 5: Improve the Health of Our Community.

- **Goal 15.** The DYCSOP will produce graduates who are ready to make a positive impact on their profession and communities. Each professional class, in aggregate, will average 500 hours of service activities and/or professional involvement.
  - **a.** The Dean's Student Advisory Board, which has representation from each of the School's student organizations, meets monthly to discuss their professional and service activities and how the Office of the Dean may support their efforts. Each student organization documents their professional and service hours and supplies the Dean's Office with an annual report. This report will be shared with the Vice-President of Academic Affairs at the completion of the 2017-2018 academic year.
- **Goal 16.** The DYCSOP will seek and participate in at least two regional, national and international collaborations that contribute to the improvement of pharmacy education, research, practice and the quality of life. Areas of focus will be expanded participation in interprofessional and interdisciplinary global service experiences such as Guatemala, Haiti and Turks and Caicos.
  - **a.** In the spring of 2018 the School will offer a Turks and Caicos Islands (TCI) Field Research, Laboratory Identification and Discovery Advanced Pharmacy Practice Experience (APPE). This is a faculty-led APPE expedition where students will participate in field research on Middle Caicos to

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# Assessment Activities by ALL Committees for AY2017-2018 identify medicinal plants in the wild; retrieve samples for extraction of potential active ingredients;

identify medicinal plants in the wild; retrieve samples for extraction of potential active ingredients; understand traditional methods of plant preparation for medicinal use, indications for use, and side effects; and participate in the basic laboratory practices in the identification of potentially active compounds.

- **b.** The School of Pharmacy is partnering with the Gaelic League of Amherst to send one to two P4 students (elective APPE) to the University College Cork School of Pharmacy in Ireland in the spring of 2018. The League will pay for the cost of travel and housing incurred by the participating students
- c. In the fall of 2018 the School will offer an APPE in Guatemala that will combine a medical mission experience through Timmy Global and immersion into learning and using medical Spanish. The first two weeks of the rotation will entail studying medical Spanish at the Pop Wuj School in Xela Guatemala, followed by a one week Timmy Global medical mission in the towns surrounding Xela, and finally three additional weeks at the Pop Wuj School where the days will be split between studying Spanish and working in a local pharmacy/clinical setting.

#### DYCSOP Strategic Plan - Strategic Initiative 6: Develop a Scholarship Agenda.

- **Goal 17.** The DYCSOP will develop and seek approval for a Masters in Clinical Research and/or offer one to two concentrations or certificates by the fall 2018.
  - **a.** The leadership of the School of Pharmacy has established the minimum requirements for an academic concentration and/or certificate, and based upon predicted employment trends and the future practice of pharmacy has made recommendations to its faculty for development.
  - **b.** Concentrations in Integrative Medicine, Pharmacy Manager and Entrepreneurship, and Pharmacogenomics and Personalized Medicine have been proposed and will seek initial approval from the School's Curriculum Committee (2018 spring semester).
- **Goal 18.** The DYCSOP will build an effective research culture, partnering with collaborators regionally and nationally to improve the basic understanding of disease etiology, therapeutic treatment and health outcomes. Areas of focus will be on natural product analyses, oncology and bone repair. At least two collaborators.
  - **a.** The following are institutional research collaborations established since the beginning of the fall 2017 semester:
    - 1. The School of Pharmacy and XXII Century Group and Botanical Genetics have finalized a draft agreement to analyze genetically modified tobacco and medical marijuana for uses in smoking cessation, nausea, seizure disorders, chronic pain, and a variety of other medical conditions.
    - **2.** Dr. Joseph Dunn and CH3 Biosystems to identify novel inhibitors of protein methyl transferase as modulators of gene expression for the treatment of cancer.
  - **b.** The following are academic research collaborations established since the beginning of the fall 2017 semester:
    - **3.** Dr. Joseph Dunn and Dr. Thomas Kalman, Professor Emeritus of Medicinal Chemistry, University at Buffalo to explore the activity of novel glutamine analogs as inhibitors of DNA synthesis in malignant tumor cells.

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- **4.** Dr. Yasser Heakal and Drs. Terry Connell and Patricia Masso-Welch, University at Buffalo School of Medicine to investigate specific induction of lethal autophagy in triple-negative breast cancer cells.
- **5.** Dr. Jason Sprowl and Dr. Joseph Kitzmiller, Associate Director of Ohio State Medical College Center for Pharmacogenomics to elucidate the effect of nilotinib on systemic levels of statins.
- **6.** Dr. Amany Hassan and Drs. Ashley Woodruff and Margaret Wovkulich, School of Pharmacy and Pharmaceutical Sciences, University at Buffalo, to investigate bleeding associated with elevated prothrombin time in hospitalized patients receiving rivaroxaban.
- 7. Dr. Aubrey Gawron and Dr. Kimberly Zammit, Kaleida Health-Buffalo General Medical Center, to evaluate computerized insulin dosing tool specific for treatment of patients with diabetic ketoacidosis.
- **8.** Dr. Teresa Donegan and the Women's leadership Institute with the Western New York Consortium for Higher Education to assess the program effectiveness of the Women's leadership Institute.
- **Goal 19.** The DYCSOP will increase the recognition of School-based research locally and nationally via two conference presentations in translational education.
  - **a.** In December of 2016 the School of Pharmacy completed and approved a research operational and strategic plan. The research mission states, "D'Youville College School of Pharmacy's research objective is to conduct and disseminate innovative research in **translational education** by integrating clinical practice, educational strategies, and laboratory science.
  - **b.** During the spring of 2017 the School determined its research strategic priorities for the 2017-2018 academic year in support of and advancing its research mission.
  - **c.** In the fall of 2017 the School created an Office of Research, Technology and Resource Management (ORTRM). The purpose of this Office is to provide structural and operational support to faculty, staff, and students as it relates to fulfillment of the School's Research Operational & Strategic Plan.
  - **d.** To highlight the research activities of its faculty and encourage external collaborations the ORTRM is coordinating the creation of a School-based research web-page. Additionally, the Office has updated the research profiles of the School's faculty which are listed in the College's faculty directory.
  - **e.** The ORTRM has standardized the process for faculty seeking internal support for their research endeavors. This process is linked to the School's Research Operational and Strategic Plan's mission (translational research) and the designated priorities for the 2017-2018 academic year.

### Appendix 2: Educational Outcomes & Competencies v2 Domain 1 – Foundational Knowledge

- **1.1. Learner** (**Learner**) Develop, integrate, and apply knowledge from the foundational sciences (i.e., *pharmaceutical*, *social/behavioral/administrative*, and *clinical sciences*) to evaluate the scientific literature, explain drug action, solve therapeutic problems, and advance population health and *patient centered care*.
  - 1.1.1. Comprehend concepts of biomedical and pharmaceutical sciences.
  - 1.1.2. Explain the application of the scientific method in drug discovery, research and practice.
  - 1.1.3. Utilize concepts of biomedical and pharmaceutical sciences to design and evaluate patient-specific care plans that reduce side effects, increase adherence and improve therapeutic outcomes.

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#### **Domain 2 – Essentials for Practice and Care**

- **2.1. Patient-centered care** (Caregiver) Provide *patient-centered care* as the medication expert (collect and interpret evidence, prioritize, formulate assessments and recommendations, implement, monitor and adjust plans, and document activities).
  - 2.1.1. Evaluate patient-specific and evidence-based pharmaceutical care plans.
  - 2.1.2. Design a pharmaceutical care plan alone or in collaboration with other health care professionals, patients and/or their caregivers and defense of the plan based on best evidence.
  - 2.1.3. Compile and review patient-specific data on a medication profile, performance of prospective drug use review with the introduction of a new medication to determine appropriateness, accurate preparation and dispensing of the medication, and documentation of the patient counseling encounter.
- **2.2. Medication use systems management (Manager)** Manage patient healthcare needs using human, financial, technological, and physical resources to optimize the safety and efficacy of medication use systems
  - 2.2.1. Utilize management principles and health care resources in various health care settings to improve the therapeutic outcomes of medication use.
  - 2.2.2. Evaluate and budget for pharmacy operations and personnel.
  - 2.2.3. Optimize physical and technological resources to fulfill the practice mission.
  - 2.2.4. Manage and support medication distribution and control systems.
  - 2.2.5. Participate in the management of medication use systems.
- **2.3. Health and wellness (Promoter)** Design prevention, intervention, and educational strategies for individuals and communities to manage chronic disease and improve health and wellness.
  - 2.3.1. Develop and participate in wellness and disease prevention initiatives to improve health and reduce disparities in the delivery of healthcare.
  - 2.3.2. Promote disease prevention and management across a continuum of care, and contribution to the development of rational and cost-effective health policy on a local, national and global level.
- **2.4. Population-based care (Provider)** Describe how *population-based care* influences *patient centered care* and influences the development of practice guidelines and evidence-based best practices.
  - 2.4.1. Evaluate evidence-based disease management programs and protocols which are based upon analysis of epidemiologic and pharmacoeconomic data, medication use criteria, medication use review and risk reduction strategies
  - 2.4.2. Interpret population-specific data to assess the health needs of a community or population.
  - 2.4.3. Utilize and select patient-specific data, population-specific data, quality assurance and research to optimize therapeutic outcomes and patient safety

#### **Domain 3 - Approach to Practice and Care**

- **3.1. Problem Solving (Problem Solver)** Identify problems; explore and prioritize potential strategies; and design, implement, and evaluate a viable solution.
  - 3.1.1. Demonstrate a questioning attitude and justify therapeutic and practice decisions based on best research combined with clinical expertise and knowledge of patient and community needs and values.
  - 3.1.2. Demonstrate the ability to use critical inquiry to test ideas in familiar and unfamiliar circumstances.
  - 3.1.3. Retrieve, interpret and challenge the professional, lay and scientific literature to make informed, rational and evidence-based decisions.

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- **3.2. Educator** (**Educator**) Educate all audiences by determining the most effective and enduring ways to impart information and assess understanding.
  - 3.2.1. Educate and validate patient, caregiver, and health care professional understanding.
- **3.3. Patient Advocacy (Advocate) -** Assure that patients' best interests are represented.
  - 3.3.1. Demonstrate and support a professional, caring and covenantal relationship with the patient.
  - 3.3.2. Encourage patients and caregivers to take responsibility of their own health care needs.
- **3.4. Interprofessional collaboration (Collaborator)** Actively participate and engage as a healthcare team member by demonstrating mutual respect, understanding, and values to meet patient care needs.
  - 3.4.1. Effectively collaborate with health care professionals, policymakers, administrative and support personnel to engender a team approach to patient-centered care.
- **3.5.** Cultural sensitivity (Includer) Recognize social determinants of health to diminish disparities and inequities in access to quality care.
  - 3.5.1. Select and tailor information to counsel and educate patients and caregivers from different cultures in a caring and respectful manner in different settings using appropriate listening, verbal, nonverbal and written skills.
  - 3.5.2. Demonstrate sensitivity, tolerance and respect for the values, dignity and abilities of diverse populations.
- **3.6. Communication (Communicator)** Effectively communicate verbally and nonverbally when interacting with an individual, group, or organization.
  - 3.6.1. Effectively communicate with health care professionals in interdisciplinary relationships to assure safe, efficient, cost-effective utilization of human, physical, medical, informational and technological resources.
  - 3.6.2. Effectively convey, in oral and written form, biomedical and pharmaceutical science to inform patients, caregivers, healthcare professionals and the community.

#### Domain 4 – Personal and Professional Development

- **4.1. Self-awareness (Self-aware)** Examine and reflect on personal knowledge, skills, abilities, beliefs, biases, motivation, and emotions that could enhance or limit personal and professional growth
  - 4.1.1. Set and assess personal and professional goals and priorities, effective planning and management of time, and organization of work.
  - 4.1.2. Assure professional competence by assessing learning needs and designing, implementing and evaluating strategies to promote quality health care and career growth.
  - 4.1.3. Commit to continuous professional development by maintaining and continually evaluating one's professional portfolio.
- **4.2. Leadership** (**Leader**) Demonstrate responsibility for creating and achieving shared goals, regardless of position.
  - 4.2.1. Collaborate and support others to build a shared vision that unites members of a work team through mutual respect, responsiveness and empowerment.
- **4.3. Innovation and Entrepreneurship (Innovator)** Engage in innovative activities by using creative thinking to envision better ways of accomplishing professional goals.
  - 4.3.1. Anticipate, adapt, and promote changes important to accomplishing the goals of the pharmacy profession in response to societal needs.

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- 4.3.2. Collaborate with members of the inter-professional health care team to identify novel solutions to emerging problems.
- **4.4. Professionalism (Professional) -** Exhibit behaviors and values that are consistent with the trust given to the profession by patients, other healthcare providers, and society.
  - 4.4.1. Demonstrate a personal and purposeful commitment to improving the pharmacy profession through interactions with other health professionals, professional memberships and participation in professional activities.
  - 4.4.2. Demonstrate compassion, productivity and responsibility by serving in volunteer and community activities
  - 4.4.3. Rationalize ethical decisions that balance legal, ethical, social and economic concepts and principles in the delivery of patient centered care and the management of a pharmacy business.
  - 4.4.4. Demonstrate an initiative and a willingness to take responsibility for one's patient, community and profession.

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